

# 2012 Outcomes Information



Glancy Rehabilitation Center is a licensed, 30-bed, CARF-accredited inpatient rehabilitation program located in Duluth. Glancy has earned the designation as a Stroke Specialty Program. Our goal is to assist patients in reaching their highest level of independence and safe functioning by providing high quality, compassionate healthcare.

## 2012 Outcomes Information

Number of patients served	550
Average length of stay	13 days
Patients discharged to home or community setting	69%

## Patient Diagnosis

During 2012, rehabilitation services were provided to 550 patients including those in the diagnostic groups below.

Amputation	31
Brain Injury	46
Multi Trauma	36
Other Neurological	19
Orthopedic	127
Spinal Cord Injury	16
Stroke	218
Other	57
(Cardiac & pulmonary, debility and pain syndrome)	

## Average Length of Stay by Diagnosis\*

Rehabilitation patients receive a minimum of three hours of intensive therapy five days a week. Physical and occupational therapies are provided twice a day. When ordered by the physician, speech therapy is provided daily during the week. The majority of patients can expect their average functional improvement (comparison of abilities at admission versus abilities at discharge) to be better than the national average.

Amputation	13 days
Brain Injury	13 days
Multi-trauma	14 days
Other Neurological	12 days
Orthopedic	12 days
Spinal Cord Injury	14 days
Stroke	15 days

\*Average length of stay statistics are based on the average of all patients in each diagnostic group that were discharged in calendar year 2012. Length of stay may vary based on each individual's co-morbidities, complications and other pertinent medical factors.

Data Sources: UDS FIM Facility Statistics (All Admissions, 1/1/2012-12/31/2012),  
GRC IP Patient Satisfaction Survey, 2011



GLANCY REHABILITATION CENTER  
Gwinnett Medical Center – Duluth

## Returning Home and to the Community

The majority of Glancy Rehabilitation Center's patients return home or to a community setting at discharge. (Patients requiring additional care may be discharged to an extended care facility or to acute care.)

Amputation	66%
Brain Injury	72%
Multi-trauma	86%
Neurological	74%
Orthopedic	82%
Spinal Cord Injury	60%
Stroke	63%

## Patient Satisfaction

During a time when they were faced with life-changing illnesses and injuries, patients consistently rated their experiences at Glancy Rehabilitation Center as positive. In the 2012 survey, 99 percent of patients said they would recommend Glancy to a friend or family member. The data for patient satisfaction is based on all survey results during calendar year 2012. Patients offered the following comments:

*"The staff does a great job of working together to give patients the best care possible. I felt a real 'family' kind of relationship among them. Everyone always had a smile and a kind word."*

*"The entire Glancy team was an exceptional group of people. Caring, encouraging, knowledgeable & worked hard at their jobs. I felt like I was in the best of care and I would definitely recommend to others."*

## Special Program Features

- Attending physician is board-certified physiatrist
- Team-based rehabilitation services (PT, OT, SLP, TR, CRRN, CM)
- Community re-entry focus
- Stroke and TBI programs
- Neuropsychology
- Peer visitors – TBI, Stroke, Amputee
- Residual limb care education
- Pre-prosthetic training
- Prosthetics/orthotics fittings & instructions
- Safety/fall precautions education
- Support groups – Stroke, Amputee, Parkinson's
- Private patient rooms with wheelchair accessible baths
- 4,000-square-foot therapy gym equipped with LiteGait and Goldman Lift
- Patient/family resource room
- Transitional Fitness

## Accreditations:

- Accredited for services by the Joint Commission on Accreditation of Healthcare Organizations.
- Accredited by the Commission on Accreditation of Rehabilitation Facilities for its Medical Rehabilitation Program and Stroke Specialty Program.

Glancy Rehabilitation Center provides services for patients 18 years of age and older, as well as emancipated minors. Referred patients less than 18 years of age will be evaluated and recommendations will be made on specific individual needs. If you would like a referral, call 678-312-6140. For a brochure, facility tour or additional information, call 678-312-6000 or 800-525-2312.

